



Guidelines for Patients



Make contact via phone or email.



We will be screening all patients and staff to ensure safety.



Arrive at the surgery at your appointment time and we will unlock the door for you.



Enter reception and please follow markers on the floor to keep social distancing. A staff member will be wearing PPE and will give you shoe covers and a mask. Please wear these and your temperature will be taken.



If you have brought a coat and/or bag please place them in the box outside the treatment room.



In the treatment room you will be asked to wash and sanitise your hands. We will also give you a mouthwash for 30 seconds.



Before you leave the treatment room we will ask you to put your mask back on please.



Any payment can be made via our covered card machine/ BACS/over the phone/ SMS link via our secure software.



When you leave the clinic we will follow our strict cleaning and disinfection procedures.